

Thank you for your interest in renting car from Flåm Travel AS Car Rental in Flåm, Norway.

We have a range of vehicles for hire, including small cars, large cars, station wagons and vans. If you choose to rent a car from us, we will do our best to ensure that you are satisfied with the vehicle you hire.

**Flåm Car Rental has the following fixed rates:**

Car model	1 Day Rental incl. 250 km	Price extra km	2 Day Rental incl. 500 km	3 Day Rental incl. 750 km
Toyota Yaris Hybrid VW Passat 1,9 TDI	1.300	3,50	2.600	3.510
Toyota Auris TS Hybrid VW Golf 1,4 GTE Hybrid VW Golf 1,6 TDI 4WD	1.600	4,00	3.200	4.320
VW Caddy 2,0 TDI 4WD 7-seat	1.900	4,00	3.800	5.130

Our cars are equipped with Automatic Transmission or Manual Transmission, and Air Conditioning. All prices are quoted in NOK and include 25 % VAT. The rental price includes CDW. Local Road Tolls are not included.

Deductible per claim is 15.000 NOK. It is possible to reduce the deductible per claim to 7.500 NOK.

	<b>Fee per rental day</b>
Insurance, reduced deductible per damage	200 NOK

**Flåm Car Rental rates do not include fuel.** All Flåm Car Rental vehicles are rented with a full tank and must be returned with a full tank or a local refuelling charge will apply in addition to the cost of the fuel.

	<b>Fee per rental</b>
Administration fee (Refuelling charge)	350 NOK + fuel

**Fuel Purchase Option (FPO)**

For convenience, you may purchase a tank of fuel from Flåm Car Rental at the time of rental at a price that is competitive with local fuel stations; this method eliminates the need for you to refill the tank before returning. Please be aware that we are unable to give a refund for unused fuel.

## Additional Equipment & Services (AES)

### 1. Additional driver

	<b>Fee per rental day</b>
Additional driver	50 NOK

### 2. Child Car Seat

Safety seats are mandatory by law in Norway for children up to 135 cm.

	<b>Age / Height</b>	<b>Fee per rental</b>
Infant Seat	For babies up to <b>1 year</b> (0-13 kg)	450 NOK
Child Seat	For children from <b>1 to 4 years</b> (9-18 kg)	450 NOK
Booster Seat	For children from <b>4 years /</b> up to <b>135 cm</b> (15-36 kg)	250 NOK

### 3. Delivery and Collection Service

Flåm Car Rental offers a delivery and collection service. We deliver and pick up the car at your hotel or accommodation around Flåm. However, this option is not available for booking via the Internet. For information and/or booking, please contact our Reservation Centre.

	<b>Fee per rental</b>
Delivery and Collection Service	450 NOK

### 4. GPS

Do not spend time searching for the attractions - use it to experience them. With a GPS, you do not have to think about which way to take to find. Let the GPS guide you wherever you want.

	<b>Fee per rental day</b>
TomTom or Garmin GPS	150 NOK

### 5. Mobile WI-FI

Mobile Wi-Fi offers you the freedom of internet connection both inside and outside of your rental car. With mobile wi-fi, you can check the email or keep in touch with family and friends wherever you are.

	<b>Fee per rental day</b>
Mobile WI-FI	200 NOK

## Late Arrival Policy

If you make a reservation specifying a pick-up location and you do not arrive at the specified pick-up location for the rental within an hour of the specified pick-up time, (or if the location closes before then, by the location's closing time), the reservation will expire. It is important that you contact our Reservation Centre if you are delayed.

Returning after the agreed time is charged with an extra rental day, if the return is delayed for more than 30 minutes.

**Reservations Outside Opening hours**

All reservations arriving outside opening hours of the location will be charged when collecting the vehicle. Out of hours fee will also apply all day on public holidays.

	<b>Fee</b>
Reservations Outside Opening hours	450 NOK

**Other fines**

Unpaid road tolls, parking fees and other fines will be charged to the client's credit card, in addition to an administration fee.

	<b>Fee per rental</b>
Administration fee	350 NOK + unpaid fines



**Benjamin Rock**  
CEO – Flåm Travel AS

Flåm, 1 April 2018